**外籍人士在京****就医调查**

**Survey of Foreign Guests Visiting Beijing Hospitals**

#### 1 您在北京工作生活了多少\_\_\_\_\_\_年？ 或多少\_\_\_\_\_\_月（一年以下请填写）？您认为医疗问题对您和家人的重要程度？

**A.非常重要 B.重要 C.不重要**

1. How many Years, (if less than one year, how many \_\_\_\_\_\_months)have you lived in Beijing?

How important to you and your family is the issue of healthcare?

A. Very important B. Important C. Not important at all

#### 2 您北京有过就医就诊的经历吗？ 是 否

#### 如果是，您的体验是：

**A.非常满意 B.满意 C.不满意**

2. Have you ever had a medical visit at a hospital or clinic in Beijing? Yes No

If yes, how did you feel about your experience?

A. Very satisfied B. Satisfied C. Not satisfied at all

#### 3.您和家人如果在京就医使用什么方式支付？

#### A.国际商业保险 B.中国商业保险 C.中国的基本医保 D.自己现金支付 E.公司支付

3. How do you and your family pay for medical visits?

A. International Commercial insurance B.Chinese Commercial insurance C.China’s national insurance

 D. Self pay E. Company pays on my behalf

#### 4. 如果您或您家人生病了，您会选择去哪类医院？

####  A.公立医院普通门诊 B. 公立医院的国际部

####  C.私立医院、诊所 D. 去香港或者国外

4. Which type of facilities do you normally go to when you or your family members need to see a doctor?

A. hospital general departments

B. hospital special international departments

C. Private hospitals or clinics

D. Facilities in Hong Kong or outside of China

#### 5.您认为在北京就医是否方便？

####  A.非常方便 B. 方便 C.不方便

5. Do you think it is convenient to receive medical treatment in Beijing?

A. Very convenient B. Convenient C. Not convenient at all

#### 6.您认为北京需要开设更多的哪类医疗机构？

#### A.综合医院 B.专科医院 C.包括基本全科、儿科等的小型诊所 D.24小时急诊

6. Which of the following type of medical facilities do you most feel there should be more of in Beijing?

A. Comprehensive general hospitals

B. Specialty hospitals

C. Primary Care clinics with family medicine, pediatrics, and other services

D. 24 Hour emergency and urgent care facilities

#### 7.您和家人最近一年就诊过哪些服务科室（多选）

#### A.全科 B．内科 C.外科 D.骨科 E.儿科 F．妇产科 G．皮肤科 H．眼耳鼻喉科I．牙科 J．中医 K.急诊 L.医学影像科 M.其他\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

7. Which specific clinical departments have you and your family members visited in Beijing within the past year? (Please select all that apply)

A. Family Medicine B. Internal Medicine C. Surgery D. Orthopedics E. Pediatrics F. Obstetrics and Gynecology (OBGYN) G. Dermatology H. Eye and/or Ear, Nose, Throat (ENT) Care I. Dental Care J. Traditional Chinese Medicine (TCM) K. Emergency L. X-ray, Ultrasound, and/or Other Imaging

M. Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 8.您对北京市医疗资源总体质量与水平的看法是？

####  A.高于国际其他大中型城市平均水平

####  B.与国际其他大中型城市平均水平基本持平

####  C.低于国际其他大中型城市平均水平

8. How do you feel about the overall quality level of Beijing’s medical resources?

A. Higher quality than the average level found in large and medium cities outside China

B. Same quality as the average level found in large and medium cities outside China

C. Lower quality than the average level found in large and medium cities outside China

#### 9.您和家人选择医疗机构最重视的是哪些因素（多选）：

#### A．医疗质量B.语言沟通C.医生态度D.医疗环境

#### E.医院规模F.价格G.流程合理H.医疗设备

#### I.等候时间 J.路程远近 K.保险支付L.其他 \_\_\_\_\_\_(请说明)

9. Which of the following do you and your family care most about during medical visits? (Please select all that apply)

A. Quality of medical care B. Language & communication C. Doctor’s attitude D. Facility’s overall environment E. Facility’s size and scope F. Price G. Smooth workflow processes H. Medical equipment
I. Waiting time J. Traffic & distance K. Insurance direct billing
L. Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

#### 10.请您列出您或您家人过去一年就诊过的三家医院

10. Please list the names of up to 3 hospitals or clinics in Beijing you or your family have visited within the past year.

#### 11.您对改善北京医疗服务提出意见、建议：

11. Please provide any other suggestions you may have for improving medical services in Beijing:

Please fill in and send the form to: qiaozg@bjpc.gov.cn

本次调查是为了提高北京的医疗服务，感谢您的支持！

This survey is to improve medical services in Beijing, thank you very much for your kindness support. [qiaozg@bjpc.gov.cnqiaozg@bjpc.gov.cn](https://wx.qq.com/cgi-bin/mmwebwx-bin/webwxcheckurl?requrl=http%3A%2F%2Fqiaozg%40bjpc.gov.cn&skey=%40crypt_5be510b6_30dc50bc42fe5bc091e57ec149eab62b&deviceid=e088707352905475&pass_ticket=c6WVK0CgFRSVrS06%252FvFeypE21sv8n8DYfgWkitDQzwEFGyJmvu0LQMsOmEI%252FBXFG&opcode=2&scene=1&username=@11f7a0cd052e125a50f37c19bd981e53)